

Modeling Digital Investment Satisfaction Based on Accounting Information, Information Asymmetry and Individual Alues

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Abstract

The behavioral decision-making process of individuals highlights the importance of investors' feelings and their correlation with the real economy. The purpose of this study was to model Digital investment satisfaction based on accounting information, information asymmetry, and individual alues. Qualitative methodology was used to answer the research question. Furthermore, in terms of research philosophy, the present research is in the category of positivist paradigm and practical type, and in terms of qualitative and quantitative research, it has an inductive and deductive approach and a survey strategy. This research is exploratory in terms of purpose, that is to say, it explores variables and their causal relationship. The required information was collected through interviews with experts and ATLAS.ti 9 software was used qualitatively. The research population included financial and management experts of companies listed on the Tehran Stock Exchange. By analyzing the data collected in the research, a total of 23 categories and 252 and finally 127 concepts were identified and

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extracted. Selective coding and axial coding were also performed. Among the identified factors, the axial coding paradigm was performed and based on that, the linear relationship between research categories was determined, including causal conditions, axial categories, underlying conditions, intervening conditions, strategies, and consequences. One Judicious leader for the more part for settlement on a decision focused on certain rationale and systematically decision-taking methodology. Because of the recent budgetary emergency worldwide, the entire choices are considered one of the essential assignments in the everyday life.

Keywords: Financial Decision, Accounting Information, Information Asymmetry, Individual Values; Digital Investment.

1- Introduction

The growth rate of digital currencies in recent years has been such that global investors, especially those operating in the foreign exchange market, could not be indifferent to it (Alijani et al, 2019). Although a significant portion of them has not been recognized and entered the economy, these statistics show the extent to which the production of digital currencies has become the focus of attention of countries and organizations. Transparency in this market is very high and anyone can download and view all the exchanges worldwide on any of the exchanged currencies on their computer (Dyhrberg, 2016). There is no such thing as transparency in current currencies. Investors who have adopted and applied portfolio theory believe that they are not market risks, so they hold a variety of securities to bring their returns equal to the average market return (Hileman & Rauchs, 2017). This study, in order to equal the return on investment in digital currencies with the average market return, attempts to form a portfolio of digital currencies. Providing the correct information improves the quality of decision-making within the organization (Saddique et al, 2021). Having accurate and precise information for capital allocation, asset planning, and control, break-even point analysis will ultimately lead to better investment decisions. Investor decisions are based on complex financial patterns (Stranieri et al, 2022). These patterns are based on the expected risk and return of an investment and the risk-based patterns of asset pricing. But decisions are not always made based on personal resources and complex patterns and do not take into account situational factors (Kamranrad et al, 2019).

Individuals are becoming more active in the financial markets (Shukla, 2021). This activity is becoming more and more widespread with the advent of new financial products and services. Due to the instability of the environment and increasing changes in society and unexpected events, the category of risk has always existed and has been one of the main and important aspects of the human survival. (Tauni et al, 2017).

The issue of financial behavior has been the most important financial debate in the last two decades and the attention of financial and economic researchers is increasing (Richardson, 2020). In this area, the concepts of financial economics and psychology are integrated to create more accurate models of human behavior in financial markets. Newton et al, 2015 tried to explain the behavior of

financial market decision-makers with the help of behavioral sciences (Metawa et al, 2018).

Surveys show mass behaviors in digital investment. Lack of awareness of investors in the digital currency market is one of the main emotional factors for them to act. The dominant paradigm in classical financial theories is based on maximizing expected utility and risk aversion; Empirical studies of the real world, on the other hand, have made many attacks on modern financial theories and the rational human assumption (Kim et al, 2008). Studies by psychologists show that human beings in practice behave differently from what modern financial theories portray as rational human beings. Discussing the behavior of investors in financial markets and understanding the causes and reasons for their behavior in these markets is something that has attracted the attention of scientists in recent years. Among these, many findings show that the decision-making and behavior of investors are under their specific characteristics and the specific characteristics of each individual are an important factor in how they make decisions (Ton et al, 2014). Research on behavioral finance shows that under conditions of market uncertainty, human decisions systematically deviate from those predicted by financial and economic theories. Also, human beings face problems and limitations in dealing with issues that these factors and limitations impose on human evaluation and judgment (Alam et al, 2020).

Many investment decisions are not only influenced by economic indicators and rationality but also categories such as information resources, information quality, work experience, social impact, risk level, investor self-confidence, etc. affect investor behavior and their decisions (Hu et al, 2021). Investors' knowledge of behavioral biases and personality and job characteristics influences their financial decisions and makes them aware of these factors and can overcome them (Ansong et al, 2016). Therefore, many factors affect the financial decisions of investors, one of the most important factors are market conditions and information quality (Gelderman, 1998). Profit forecasts and review of monthly operating reports are sources of information of digital investment for investors (Lusardi et al, 2007). Furthermore, the quality of financial reporting, due to the reduction of information asymmetry, can weaken investors' rhetoric (Guo et al, 2017).

Since the advent of digital currencies, few credible authorities have

studied their risks accurately and scientifically. In digital investment, people have the greatest tendency towards imitation. Therefore, existing knowledge sources are not very reliable. The situation in the digital currency market is such that people are different while investing, training, and learning experiences. Because market conditions change rapidly, and if decisions are made late, the investor will lag behind the market. Therefore, it is very important to follow the emotions and financial behavior in this market. According to the study, it can be said that although the behavioral financial discussion is doing a good process of clarifying a number of aspects of human decision-making, it is still not able to develop a unified standard theory to explain individual behavior (Bucaro, 2020). Understanding the limitations of individuals' financial behaviors undoubtedly has the potential to not only improve the financial results associated with individuals' activities but also lead to better systematic outcomes in financial markets (Bakar et al, 2017). Understanding financial behaviors will reduce people's tendency to create bubbles and increase system stability and public interest (Aydemir et al, 2017). Studies on behavioral finance in Iran are by no means sufficient; especially there is a gap in the field of specific behaviors such as extrapolated and introverted tendencies (Upadhyay & Shah, 2019), anger (Khilar & Singh, 2020), fear (Saddique et al, 2021) and the impact of living environment (Balcilar & Demirer, 2015) on financial decisions. Moreover, factors such as the effect of age, gender, neurological finance, etc. need more serious studies in the country.

Information asymmetry is one of the components that affects the structure of investment allocation (Bolomope et al, 2021). The presence of asymmetric information in the market leads to the problem of reverse selection in transactions, which will ultimately lead to market inefficiency (Haritha & Uchil, 2020). Increasing information asymmetry has an adverse effect on investment costs, as liquidity suppliers increase the range of the bid-ask price to protect themselves against the risk of mismatched selection, which reduces the market depth and, consequently, reduces liquidity. (Syed et al, 2018). In a dynamic market, stock price fluctuations are based on the latest published information, while concealment of information and information asymmetry have a negative impact on the efficiency of investors' decisions (Oprean, 2014).

The digital currency market also has its information asymmetries

compared to other market factors. an de Klashorst (2018) deals with the impact of digital currency information symmetry on environmental factors. For example, a project today has an upward trend, but its downward trend tomorrow will be close to zero. Or Ilan Mask tweeted about accepting bitcoin at Tesla. Some people buy here, but again Ilan Mask tweets that bitcoin mining is harmful to the environment, and this is where trading positions all lose (Yermack, 2015).

Finally, investors feel dissatisfied with the flaws and asymmetries of information in the stock market, and the inability of investors to predict investment.

The Digital Investment Platform is a digital solution that combines automated financial and business management functions with human touch when it is needed to enable customers to save and invest in stocks, stocks, mutual funds and earn more money. There are very few studies that have addressed the behavioral aspects of individual investors in emerging markets. This study focuses mainly on the background of investor sentiment and its impact on investment decisions in the Iranian stock market. Therefore, based on the mentioned information above, this study tries to answer the question “what is the model of digital investment satisfaction based on accounting information, information asymmetry, and individual values?”

Therefore, the objectives of the research are:

1. Identification of causal factors affecting digital investment satisfaction based on accounting information, information asymmetry, and individual values
2. Identification of the underlying factors affecting digital investment satisfaction based on accounting information, information asymmetry, and individual values
3. Identification of interfering factors affecting digital investment satisfaction based on accounting information, information asymmetry, and individual values
4. Identification of digital investment satisfaction strategies based on accounting information, information asymmetry, and individual values
5. Identification of the consequences of digital investment satisfaction based on accounting information, information asymmetry, and individual values
6. Investigating the fit of the digital investment satisfaction model based on accounting information, information asymmetry, and individual values.

2. Research Methodology

To answer the research question, the grounded theory (Strauss, 1987) has been used as the qualitative methodology of data analysis. In terms of research philosophy, it is in the category of positivist paradigm and practical type, and in terms of qualitative and quantitative research, it has an inductive and deductive approach and a survey strategy. This research is exploratory in terms of purpose, that is to say, that it explores variables and their causal relationship. The required information was collected through interviews with experts and ATLAS.ti 9 software was used qualitatively. The research population of the present study includes senior managers with financial management specialties who have been among the managers of listed companies in the last 40 years. Sampling was performed using the non-probabilistic judgmental (targeted) method. Interviews were conducted with research samples.

characteristics of financial experts. In order to sample, the snowball method was used and the interview was conducted in a semi-structured manner with open and general questions for up to 15 people until we reached data saturation, but to be doubly sure, up to 20 people were interviewed. Also, according to Clarke's (2005) research, data analysis in grounded theory is useful in presenting models where the current situation has a great impact on changes in the main pillars of the model. Finally, the factors were identified using the grounded theory technique and ATLAS.ti 9 software.

3. Findings

In the first stage, qualitative data was collected through in-depth interviews with a group of experts. In the open coding process, many themes were obtained and during the reciprocal process of data analysis, the collection of this initial qualitative data was reduced to fewer categories. Then, each of these categories obtained in the qualitative stage was examined. The interviews were re-used and then the indicators extracted from the texts and interviews were mentioned. In the research design, the data theory of the data analysis stages is done through open, axial, and selective coding. The questions raised in the interview are:

1. What are the most important changes you have seen in digital investment?
2. What has been achieved through these changes in the stock market?

continuous matching process. A category represents units of information about events, and instances (Strauss & Corbin, 1998).

Typically, the central phenomenon is a category among the collected data that is widely mentioned during interviews or, theoretically, appears in a central and fundamental conceptual form (Creswell, 2007).

Strauss and Corbin (1998) enumerated the types of categories that can be placed around the central phenomenon: causal conditions (factors that cause the emergence of a central category), contextual and intervening conditions (internal and external factors affecting the implementation of policies and model strategies), strategies (proposed strategies in response to the central phenomenon), finally, consequences (results of applying the strategies). The central category expresses the results of the analysis experience in the form of a short phrase consisting of several words. In this study, the central category is called "providing a model of investment satisfaction based on accounting information, information asymmetry, and individual values." Because a large part of the interviewees' quotes was about the components they intended to increase their attractiveness and how they were developed, which becomes clear by choosing this title for the central category. In the following, based on the concepts and categories extracted from the previous steps, a narrative of how to use programs to increase the presentation of the investment satisfaction model based on accounting information, information asymmetry, and individual values is described. 23 indicators were extracted from the interview process and 6 indicators were extracted from the literature of the research, and finally, 127 indicators were finalized to design a conceptual model. The following is dedicated to the study of open coding for the components of the model in grounded theory:

Table 1 - Data analysis process

Axial code	Category	Initial code
Casual factors	Financing	initial investment
		Liquidity rate
		Deficit
		Financial conditions
	Marketing Communications	Phantasm
		Fame and reputation of the company
		Company advertising
		Drawing attention

Axial code	Category	Initial code	
		Providing information as desired	
		Being word of mouth in marketing	
	Accuracy of information	Incorrect reporting risk (unacceptable auditor report)	
		Fraud risk	
		Risk of illegal use	
		Information asymmetry (low level of disclosure) (quality and adequacy of information disclosure)	
		Low quality accruals	
		Transparency information	
		Profit smoothing	
		Information quality	
		Bankruptcy Financial Indicators	High financial leverage
			Poor liquidity ratios
	Current asset imbalance		
	High operating leverage		
	Consecutive losses and the possibility of reducing capital by half		
	Non-financial indicators of bankruptcy	Lack of competition	
		Poor business planning	
		Unexpected debts	
		Lack of effective leadership	
	Political factors	Political conditions governing the executive branch	
		Rules and its changes	
		Domestic political news and developments	
		International political news and developments	
		The impact of international organizations on market flow	
		Iran's political relations with other countries	
		Social and cultural developments	
		Security and stability of the region	
	Psychological factors	Rumors	
		Recommend brokers	
		Imitating others	
		Common interests	
Psychological effects of past stock price changes			
News published in newspapers and magazines			
Unofficial news from corporate assemblies			

Axial code	Category	Initial code
	Economic factors	Inflation
		Bank interest rates and interest
		Industry type
		Desirability and sensitivity of stray capital to other markets
		International economic developments
		Returning on investment of other economic sectors
		Recession or economic boom
		Per capita income and purchasing power
		Fluctuations in oil, gold and currency prices
Underlying factors	Stock market factors	Contribute to the production and creation of specialized knowledge
		Information mechanisms
		Information storage mechanisms
		Volume of trading on the stock exchange
		Comments of stock exchange officials on the current state of the market
		Return on investment in the stock market compared to other markets
		Informal relations of stock exchange managers with shareholders
	Factors related to the company	Transparency of financial information
		Sharing trading volume
		Price to profit ratio
		Sharing risk
		Sharing earnings forecast
		Type of company ownership
		Cash dividend share
		Delay in payment of interest
		Capital Increase
		Returning on equity
		Programs announced by managers and company officials
		Confidence in the published financial data of the company
		The company's past performance
Competitive position of the company		
Good reputation of the company's brand and products		
interfering factors	Brokers	Satisfying requests to any number and any transaction value
		Providing services electronically to clients

Axial code	Category	Initial code	
		Adequate scientific and professional ability of employees	
		Attractive and understandable appearance of trading forms	
	Character	Extraersion / Introersion	
		Sensory / intuitive	
		Thoughtful / emotional	
		Judgment / Observer	
	Optimistic behavior	Faith	
		Power perception	
		Events	
	Confidence	Adaptability	
		Familiarity	
		View	
		Short-sightedness	
	Risk aversion behavior	Avoiding ambiguity	
		Delay	
		Regretting truancy	
		Metamorphosis truancy	
	Emotional behavior	Self-attribution	
		Optimization	
		No elty	
Strategies	Financial education	Market identification training	
		Teaching financial concepts	
		Using a financial advisor	
		Identifying reliable sources of information	
	Monitoring and Evaluation	Checking the status of companies	
		Monitoring the tax situation of companies	
		Monitoring financial statements and their accuracy	
		Avoiding political behaviors and party games	
	Terms and Conditions	Modeling of leading markets in developed countries	
		Establishment of rules to increase the accuracy of information	
		Review of existing laws in the Iranian stock market	
		Creating forward-looking strategies to increase financial investment	
	Consequences	Economic added value	Establishment of investment incentive rules
			Maximization of benefits
			Investment optimization
			Profitability

Axial code	Category	Initial code
	value of the company	Positive net present value
		Reduction of risk
		Reduction of information asymmetry
		Reduction of agency problems
		Elimination of financial constraints
		Improvement of investment efficiency
		Improving the Tobin index
		Improvement of pricing
	Individual satisfaction	Increasing the market value of equity
		Increasing the amount of investment
		Confidence in the market and circulating financial factors
		Increasing investment confidence
	Economic Growth	Trusting information resources
		Increasing market turnover
		Business Development
		Increasing employment

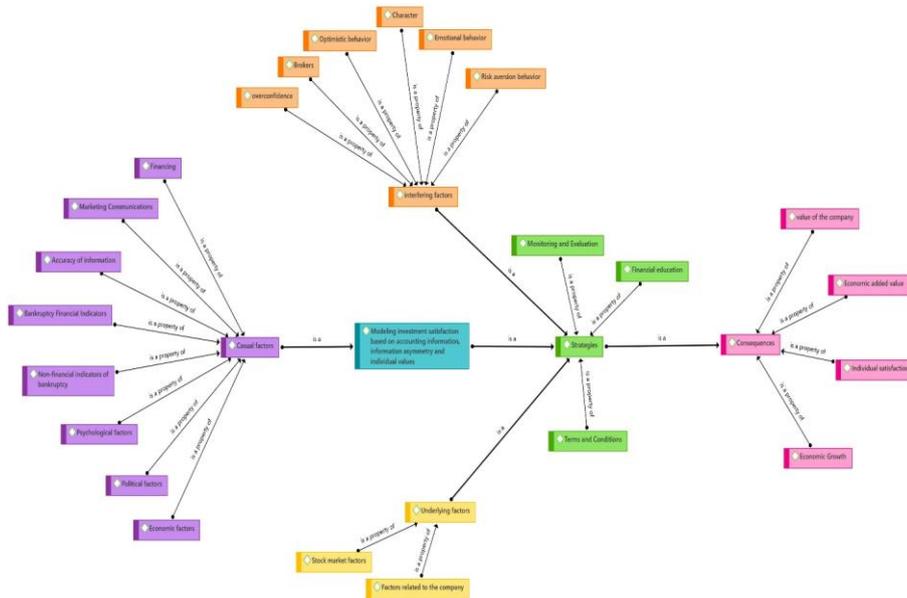


Figure 2. Modeling investment satisfaction based on accounting information, Information asymmetry and individual values

4 - Conclusion

Digital currencies are based on information technology and without dependence on banks and governments in the real world, which are named the fourth industrial revolution, after studying the history of digital currency and its growing trend and its widespread use as one of the mentioned important technologies. In this research, by the grounded theory method, investment satisfaction is modeled based on accounting information, information asymmetry, and individual values. 23 indicators were extracted from the interview process and 6 indicators were extracted from the research background, and finally, 127 indicators were finalized to design a conceptual model. Due to the instability of the environment and the increasing changes in society and unexpected events, risk has always existed and has been one of the main and important aspects in the survival of periods of human life, especially in management (Aydemir et al, 2017). Managers must always identify the risks that threaten the company or stock in order to make appropriate and targeted decisions. The right decisions require timely planning.

In this day and age when the Internet and the digital world have become an integral part of people's lives, digital currencies have also rapidly taken their place and become the headlines of the economic day. It must therefore be acknowledged that a revolution has taken place in the field of economic exchanges, in which traditional currencies are doomed to change.

In this study, 8 categories of financing, marketing communications, information accuracy, financial indicators of bankruptcy, non-financial indicators of bankruptcy, political factors, psychological factors, and economic factors are considered as causal conditions. These factors have been identified as the main and influential reasons for investment decision-making and allocation. Siddique et al. (2021) have shown that individual factors and personality traits at any stage of financial decision-making can increase or decrease risk. Richardson (2020) also addresses the importance of political conditions and economic factors as external factors influencing financial decision-making. In this study, the category of factors related to the stock market and factors related to the company are considered as underlying conditions. These conditions determine the bias of investors in the market based on fluctuations and the situation of the stock market and the company

(Sachdeva et al, 2022). Also in this study, optimistic behavior, personality, agents, superstitious behavior, emotional behavior, and risk aversion behavior are considered as intervening conditions. Bolomope et al (2021) identified behavioral characteristics as an important factor in determining investors' decisions. Trönnberg & Helmin (2019) showed risk-taking due to behavioral and experimental characteristics of the individual.

Finally, strategies or actions are purposeful actions that provide solutions to the phenomenon. Strategies are a set of actions that individuals, teams, and organizations apply in response to causal and underlying conditions and with regard to intervening factors in order to achieve the central category of "providing a model of investment satisfaction based on accounting information, information asymmetry and individual values." This category includes "financial education", "monitoring and evaluation" and "terms and conditions". The introduced strategies address the importance of education and knowledge in financial decision-making. Investors can benefit greatly from the application of financial knowledge in their specific situations. When behavioral finance develops among market participants, investors will see its benefits, and then it is expected that understanding how the psychological dimensions of the investor affect the consequences of investing will provide new insights. Parker (2016) identified teaching financial concepts and using financial advisors as an effective way to make investment decision-making effective.

By implementing the proposed model and optimizing financial decision-making and increasing investors' satisfaction with financial allocation, consequences such as improving economic added-value, company value, personal satisfaction, and widespread economic growth are created. The results and findings of the present study are comparatively debatable from two aspects:

First, the finding and final achievement of the present study is a relatively comprehensive and complete model arising from modeling investment satisfaction and based on accounting information, asymmetry of information, and individual values; and is more appropriate than other models proposed by experts in that they are designed for non-financial societies. Other models have been provided to communities such as students, staff, nurses, or other government agencies and organizations; and if some of them have been for investors, they have been very brief and their comprehensiveness and generalizability are

ery low and cannot be a good model for real investors.

Second, the accurate model is more comprehensive than other models in terms of dimensions, components and indicators obtained. This issue has been compared with some domestic and foreign researches which, while having the present research model, has identified and counted a number of new components and indicators, which is a strong point for the present research. Also, the main achievement of the research is the comprehensiveness of the model and its indigenesness for modeling investment satisfaction resting on accounting information, information asymmetry, and individual values based on current market characteristics and current economic and political conditions.

Each of these digital currency investing strategies is well-established in its place. If the investor only thinks about buying situations and has no idea about his exit opportunities, it is not a good way to trade. Therefore, examining all behavioral factors, accounting information and information symmetry are important in creating satisfaction with digital investment.

The digital currency market has always had a trend of price changes in the market, and this price change is due to news such as the US Securities and Exchange Commission or news such as El Salvador and Elon Musk. It should always be borne in mind that it can have an annual return of 10 to 15%. So if the investor wants to be successful in the digital market, it is better to make a quick decision. However, determining the digital currency investment strategy requires increasing knowledge and awareness, examining market information, and identifying behavioral factors. Based on the results, it is suggested that investors carefully and professionally review the information on investing in digital currency by selecting the appropriate consultants.

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